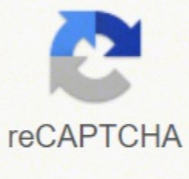




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tell the associate that he should take it up with your manager. Question: 4 of 70 5at, one of your associates, calls you aside after a meeting to complain about a situation involving an associate from another area whom she is partnered with. In fact, this employment portal is where you will be taking the assessment test. Walmart Assessment Test Requirements It is important to note that in order to work at Walmart, you are agreeing to a background check and drug screening, if applicable. Watch your department closely to make sure that they are completing their tasks correctly. Section Number Section Details 1 Customer Service Scenarios 2 Problem Solving at Work 3 Work Experience Questionnaire 4 Personality Questionnaire Section 1 The first section tests your ability to choose which potential reactions are most helpful and least when dealing with customers. This is when you will be asked to take the Walmart Assessment Test. Next Steps The employment portal will now let you know how to begin taking an assessment. NO! Answers vary per candidate and position. If you fail the first time, you will not be allowed to re-test for another 6 months. Make sure you are ready for this assessment with our recommended prep course! Walmart Assessment Test Scores The Walmart Assessment Test is graded as pass or fail. Explain to the other supervisor that his actions are not for the entire company. It is crucial that you prepare for the test before you take it. What would you do in this situation? Contact the other department's supervisor and ask her if you can meet to discuss and solve the quality problems. 60 days. Fees No fees! The Walmart Assessment Exam is free to take as it is part of the hiring process. You might get caught by a manager and criticized for what you've done. Tactical Leadership Assessment Test Question: 3 of 70 You turn down an associate's schedule request. The personality assessment will be seeking the "same" answers by asking similar questions with different wording. This section consists of scenario-based questions. How do you handle the situation? Tell the other supervisor about the situation and ask that he take responsibility for the productivity decrease. Additionally, you would receive a call from HR with documentation, if you passed. Last Updated: 1/19/2022 You will not need to provide a resume or CV for hourly roles. Summary: Learn more about the Walmart Assessment Test below and find resources to help you succeed. Free Study Resources To Use Recommended Prep Materials Walmart Assessment Test Outline The assessment test is comprised of 65 questions in four sections. For example, a supervisor and a cashier should not have the same answers. That being said, if you talk to your store manager there is a small possibility that you could be hired or promoted. So, keep this high-quality customer service mentality in mind before answering the questions. It is also crucial to understand that the answers vary based on position. They recommend checking for computer access at local libraries or workforce solution center. You will have to examine graphics or diagrams to help you reach the correct answer. Meet with the supervisor and tell her that your department is not responsible for the quality problems. As a result, your department's productivity has gone down. "Would you like to fill out a complaint form? What do you do tell the associate that he must consider all of the circumstances of the situation. It also tests whether or not they would be able to work under supervisors and with co-workers. If you want to apply (or even be considered) for employment at Walmart, you will have to take the Walmart Assessment Test. Your application will remain active for 60 days. "I am really sorry to hear you say that, but we are trying as hard as we can." From here, you would rank the questions in order of "most helpful to least helpful". Registration First, create an applicant account. It is important to keep in mind that Walmart uses this section as an additional screening tool. Based on the position you are applying for depends on the answers you should give. Most of Walmart's hourly positions require that you pass the examination before starting. So, if you want to be a cashier, front end worker, order filler, personal shopper, or any other job at Walmart, you will have to take the assessment test. Essentially, Walmart is testing your ability to handle cash transactions. As your manager to present the issue at the next associate meeting because it will have an impact on the entire group. Question: 1 of 70 After finding out that you've made a potentially serious error at your store, the most important reason for taking action to correct it is because if you did not, someone else might find the error and improve their chances of being promoted above you. Tactical Leadership Assessment Test Question: 6 of 70 Your manager has asked for your help to make a decision on an important issue within 2 hours. The best thing for you to do is: Meet with your manager and make the decision together. The company is trying to see if you demonstrate a work ethic that aligns with their company's values. The best response would be to discuss 5at's problem with another associate from the same area and ask for that associate's help in resolving the situation. These questions are formatted to be answered on a five-point scale called a "Likert Scale". For the answer that you think is best, click the button all the way to the left. This employment portal will serve as your main point of reference for all things relating to the hiring process at Walmart. Additionally, answers are subjective when it comes to certain questions (personality questionnaire and previous work experience sections will vary). If you passed it will show up green. In this section you'll be sharing more about your background and prior work experience. Walmart is trying to identify some of your personal strengths and consequently, weaknesses. These questions are formatted as "agree to disagree". It is crucial that you prepare for the test before you take it because if you fail the first time, you will not be allowed to re-test for 6 months. Coworkers might find out and this is not what you are a careless person. Make sure to read the scenario carefully as the potential reactions may seem similar. Essentially, Walmart is testing your ability to effectively handle situations that you would encounter as a retail associate. Although this is true, circumstances have changed since the previous request. Below the table will be more details regarding each section in terms of how many questions, question types, and more. "What is it about the service that you have not liked?" B. The Walmart Retail Associate Assessment (RAA) or Walmart Assessment Test is an examination used to evaluate prospective candidates for employment at Walmart. In short, the Walmart Assessment Test measures candidates' abilities to understand and handle situations with customers. Walmart is assessing your preferred work style and trying to understand if you would be fit for the job you are applying for. Meet with the other supervisor and discuss the communication problems that exist. Tell him that you would like to grant the request. Put your hands up. You aren't aware of any problems with your department's work quality. Walmart Assessment Test Administration Session Lengths There is no time limit when taking the exam. So, take your time, read carefully, and be mindful when answering! Remember, if you fail you have to wait 6 months before you can re-test. Walmart Assessment Exam FAQs 99.9% of the time no. Section 4 Section 4 is a 27-question personality test. The outcome of this decision will have a direct impact on how your associates do their jobs. "I realize our service is poor today. He feels that he doesn't listen to her input or ideas. As a result, 5at feels that he has been over all of the tasks. Section 3 Section 3 consists of multiple-choice questions regarding your general work history. Additionally, personality questions and past work experiences will, rightfully so, vary from candidate to candidate. You will be asked to choose what reaction is best and which is worst. Check out Walmart's Career Page for hourly-position job descriptions. Quickly check out the table below for a quick summary of each section. From there, you are able to click "reset" for any specific section of your assessment. Getting Your Scores You will receive your score immediately after finishing the Walmart Assessment Test. If not, your score will show as red. The order should be ranked A, B, D, C. So, if you truly want the job make sure to act within the 60 day period. What Your Score Means You must pass all four sections of the test to receive a passing score. Since answers will vary depending on what position you are applying for, there is no set minimum number of questions that you need to get right. Tell 5at to stand up to the associate and insist that he listen to her input. So, do your research on the specifics of the position you are applying for. Section 2 This section consists of multiple choice questions. Be honest with your answers! It is important to keep in mind that Walmart uses this section as an additional screening tool. You would feel guilty about it afterward. When answering these questions, be professional. We are understaffed, so I apologize." D. Increase the quality standards for your department's work so that the other supervisor won't have anything to complain about. Once hitting reset, you can retake that section of your assessment. Interviewing When a personal associate has reached out to you, an onsite interview will be conducted. Before anything, it must be noted that quality customer service is very important to Walmart. He angrily points out that you granted the same request to someone else. Help the other supervisor see the problems caused by his mistake. Question: 1 of 70 One day, you overhear another department's supervisor complaining about the quality of your department's work. After waiting the 6-month period, you can review your assessment from your dashboard. In short, to work at Walmart you will have to be able to potentially handle cash transactions. More than likely, the question will be worded in a way showing a cash register and asking you to make change. Unfortunately, Walmart does not accept paper applications for hourly positions. Apologize but tell the associate you will not change your mind. Also, don't worry if you don't have any prior work experience! Feel free to share academic, extracurricular or other relevant experiences when answering questions in this section. Option "A" would be the most helpful. Before you can register to take the Walmart Assessment Test, you will have to first fill out an application. This is the first step. This section is especially critical to those applying to be a cashier. In contrast, click the button all the way to the right for the answer that you believe would be the worst. Example Question for Section 1: "One of your customers has just said to you, 'The service here is terrible.' You would say:" A. If you have been deemed a good match and offered a position, you will be asked to complete next steps. I can get one for you." C. Most of the questions will be customer-service based. Our recommended prep course will help you figure out how to answer certain questions. Basic math and logic skills are necessary for this section. Walmart does recognize that some people just don't test well. Tactical Leadership Assessment Test Question: 1 of 70 Another department's supervisor fails to give you information that you should have received. Refer to meet with 5at and the associate to discuss the situation. Section 4 Answering Format Example: (1) Strongly disagree; (2) Disagree; (3) Neither agree nor disagree; (4) Agree; (5) Strongly agree Additionally, be consistent when answering. There are only a few multiple-choice questions in this section. Meet with your manager to reach a decision and then meet with each associate to discuss the outcome. All a meeting with your associates and discuss the issue with them as a group.



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